IE Compatibility Problems

If you are viewing a web page and see a ‘blank box’ where a video or web page should be, you may have an IE compatibility issue.

Here are a few steps to possibly help with this problem:

- Go to TOOLS – F12 Developer Tools

  ![Developer tools screenshot]

- A new window will open at the bottom of your screen
• Change the Browser Mode to IE9
• The window will refresh and your video/web-page should show properly now